

# IMPORTANT SAFETY INFORMATION FROM ATLANTA GAS LIGHT

Every day, underground pipelines safely transport natural gas to homes and businesses throughout the area.

**Atlanta Gas Light** is responsible for the security and maintenance of pipelines in our service territory.

Natural gas is colorless and odorless so we add an odorant with a distinctive, rotten-egg type scent for easy detection. It is non-toxic, lighter than air and displaces oxygen. In severe cases, if not used properly, it may lead to asphyxiation and has a risk of ignition near a spark.

## CALL BEFORE YOU DIG

Before digging around your property, state law requires you call **811** to have your utility lines professionally marked – for free! You must wait the required amount of time before you begin your project.



Know what's below.  
Call before you dig.

Pipeline markers indicate the presence of pipe and right-of-way. While they're not present in all areas, it's always best to call **811**. If right-of-way is adjacent to your property, it is your responsibility to ensure no new landscaping or physical structure interferes with access to the pipeline, and with our ability to keep it safe through routine monitoring and maintenance.

Information about transmission pipelines operating in your community is available through the **National Pipeline Mapping System (NPMS)** and is available online at [npms.phmsa.dot.gov](http://npms.phmsa.dot.gov).

## WATER HEATER SAFETY

The U.S. Consumer Product Safety Commission urges all users to lower their water heaters to 120 degrees Fahrenheit.

## CARBON MONOXIDE

Incomplete combustion of any fuel – produces carbon monoxide. Carbon monoxide is poisonous and has no odor, taste or color. Carbon monoxide detectors are helpful, but they are no substitute for using equipment safely. This includes having it inspected once a year by a certified contractor.

## APPLIANCE SAFETY

According to the Federal Emergency Management Agency:

- It's important that you have your furnace inspected by a qualified specialist.
- Be sure all furnace controls and emergency shutoffs are in proper working condition.
- Keep trash and other combustible material away from your air heating and water heating systems.

Visit [atlantagaslight.com/integritymanagementplan](http://atlantagaslight.com/integritymanagementplan) to learn about our emergency response plan which recognizes and mitigates threats and also sustains the integrity of the pipelines.



## IF YOU SMELL GAS, ACT FAST

Although natural gas pipeline incidents are uncommon, these tips will help you identify a possible leak and know what to do.

**LOOK** for blowing dirt, discolored vegetation or continued bubbling of standing water.

**LISTEN** near a natural gas appliance or line; there may be a hissing or roaring sound when natural gas is leaking.

**SMELL** the distinctive, rotten egg odor associated with natural gas. Natural gas is colorless and odorless so we add an odorant with this scent for easy detection. You should take action any time you detect even a small amount of this odor in the air.

**AVOID** touching anything that may cause a spark. This includes starting a car engine or using cell phones, lighters, matches, cigarettes, light switches or landlines. Natural gas is non-toxic, lighter than air and displaces oxygen. Keep away from ignition sources because natural gas can burn near a spark, possibly causing a fire or explosion. In severe cases, if not used properly, it can also lead to asphyxiation.

**LEAVE** the area **IMMEDIATELY** if you detect a natural gas leak. Don't try to identify the source or stop the leak.

**CALL** Atlanta Gas Light at **877.427.4321** or **911** once you are safely away from the possible leak site. Stay away from the area until an Atlanta Gas Light representative or emergency personnel indicate it is safe to return.

*Note: Always leave if you suspect a leak. Do not solely rely on sense of smell. Be aware that some persons may not be able to detect the odorant because they have a diminished sense of smell, olfactory fatigue, or because the odor is being masked by other odors in the area. Certain conditions may cause the odorant to diminish so that it is not detectable.*

For more information, visit [atlantagaslight.com/safety](http://atlantagaslight.com/safety) or call **800.427.5463**.